

Title:	Capacity Problem			ID:
				0020
Date in:	Response:	Model:	Author:	
2004-04-26	2004-04-26	STX200 / MPH	C <i>Ma</i>	

Q:

We are using an STX200 incubator and carousel at Infinity Pharmaceuticals in Cambridge Massachusetts.

Both the incubator and the carousel hold 9 stacks of 22 plates. Using the commands RD DM25 to report the number of levels, we find that the incubator correctly reports 22 levels, but the carousel reports that it has only 21 levels. See the attached screenshot.

This difference means that we are unable to use all of the capacity in the carousel.

A:

Sorry, the reason for this is that the MPH (Kendro) supports 21 levels only. I added a firmware that will allow 22 levels - however - in case the travel is not large enough I added the 21 level (original) version.